

Thomas Frank

Profile



Contact

Name:	Thomas Frank Zurich - Switzerland
Mobile:	+41 (0)76 755 6688
Mail:	tfrank@tfrank.net

Personal Record

Education:	Diplom Kaufmann
Year of Birth:	1969
IT – Experience since:	1990
Nationality:	German
Languages:	German, English

Knowledge and Skills

Focus:	<ul style="list-style-type: none"> • Business Intelligence, Management Information Systems, Corporate Performance Management • Cognos Business Intelligence Softwaresuite, OLAP, Reporting, Analyse, Scorecarding • Data Warehousing, ETL (Extract Transform Load) • Project Management, 																				
Operating Systems	Windows, UNIX																				
Data Bases:	Oracle, DB2, MS SQL, Teradata, MySQL																				
Products / Standards / Experiences:	<table> <tr> <td>COGNOS 10</td> <td>2 Y.</td> </tr> <tr> <td>COGNOS 8 BI (Report Studio, Query Studio, Analysis Studio, Metrics Studio, Event Studio, Administration)</td> <td>5 Y.</td> </tr> <tr> <td>COGNOS ReportNet (Report Studio, Query Studio, Administration)</td> <td>3 Y.</td> </tr> <tr> <td>COGNOS PowerPlay</td> <td>8 Y.</td> </tr> <tr> <td>COGNOS DecisionStream/ Data Manager</td> <td>5 Y.</td> </tr> <tr> <td>COGNOS Impromptu</td> <td>8 Y.</td> </tr> <tr> <td>MS SQL Server Integration Services (SSIS)</td> <td>2 Y.</td> </tr> <tr> <td>Business Objects 5.1, 6.5</td> <td>1 Y.</td> </tr> <tr> <td>MS Office</td> <td>10 Y.</td> </tr> <tr> <td>Project Management CompTIA, PMI</td> <td>4 Y.</td> </tr> </table>	COGNOS 10	2 Y.	COGNOS 8 BI (Report Studio, Query Studio, Analysis Studio, Metrics Studio, Event Studio, Administration)	5 Y.	COGNOS ReportNet (Report Studio, Query Studio, Administration)	3 Y.	COGNOS PowerPlay	8 Y.	COGNOS DecisionStream/ Data Manager	5 Y.	COGNOS Impromptu	8 Y.	MS SQL Server Integration Services (SSIS)	2 Y.	Business Objects 5.1, 6.5	1 Y.	MS Office	10 Y.	Project Management CompTIA, PMI	4 Y.
COGNOS 10	2 Y.																				
COGNOS 8 BI (Report Studio, Query Studio, Analysis Studio, Metrics Studio, Event Studio, Administration)	5 Y.																				
COGNOS ReportNet (Report Studio, Query Studio, Administration)	3 Y.																				
COGNOS PowerPlay	8 Y.																				
COGNOS DecisionStream/ Data Manager	5 Y.																				
COGNOS Impromptu	8 Y.																				
MS SQL Server Integration Services (SSIS)	2 Y.																				
Business Objects 5.1, 6.5	1 Y.																				
MS Office	10 Y.																				
Project Management CompTIA, PMI	4 Y.																				

History of Projects - 1/6

Bank Vontobel AG Zürich		07/2010 – today
Description:	Realization of a Management Information System for analyzing customer profitability in the investment bank of Bank Vontobel. Gathering of requirements, data discovery within the data universe, setup and implementation of the data mart und creation of a reporting application on this foundation.	
Realized with:	Windows, MS SQL 2005, MS SQL Server Integration Services (SSIS), Reporting Services (SSRS), Cognos 10 " " <i>N. N., Bank Vontobel AG</i>	

UBS Zürich		10/2007 – 06/2010
Description:	Involved into various projects within the Cognos Competence Center of UBS. <ul style="list-style-type: none">• Supervision of projects in Risk Control, Sales Controlling, Cost Center Reporting, Marketing and Frontdesk Applications.• At this Gathering of Requirements, Design, Implementation, Roll Out, Customer Care and Support.• Ongoing development of existing applications, migration from IWR to Cognos 8, modification of the environments.• Supervision and execution of the requirements from Data Warehouse/ETL Layer up to the Reporting and Analysis Frontend, Push Mails and Alerting.	
	Exemplary: Cognos Competence Center Central point of contact for reporting requirements which should be realized with Cognos as the strategic BI platform within the UBS <ul style="list-style-type: none">• Support of the business departments with any questions regarding technical Limitations and Options.• Integration and ongoing optimization of the interaction between the Cognos Software with the existing applications in the UBS systems network according to UBS policies and legal terms and conditions.• 3rd level support and Cognos Customer Support contact• Maintenance and improvement of the Cognos infrastructure within UBS on an ongoing basis.	
	<i>"During the almost three years of his engagement at UBS Cognos Development Mr. Frank gave valuable support in the most different projects in multiple areas of UBS. His extensive knowledge in the Cognos sphere and his ability to comprehend and understand the business requirements made him a valuable team player."</i> <i>Thomas Dubach, Teamleiter Cognos Visualisierung, Global Finance IT (GFI), UBS, Zürich</i>	

History of Projects - 2/6

Project Marketing Management Information System

Implementation of the reporting requirements in Marketing Controlling along detailed

Umsetzung der Reportinganforderungen im Marketing Controlling nach präzisen specifications.

- Realisation of dynamic reports for flexible but still standardized reporting requirements.
- Elaborate design specifications according Corporate Design policies of UBS.
- Presentation of marketing campaigns with key performance indicators, as a Gantt diagram in HTML, Excel and PDF format.

"In the project Marketing Management Information System (MMIS) Mr. Frank migrated the application over various Cognos versions and implemented new requirements into the existing application quickly and very dependably. The cooperation was always smooth and flawless, his work swiftly and reliable."

Oliver Rothenbach, Teamlead, Sales & Campaign Management, Group Finance IT (GFTI), UBS, Zürich

Project Risk Datamart

Overall responsibility for the reporting application in the project Risk Datamart. Supervision and analysis of the country and counterparty risks of UBS on group level.

- Migration, tuning and ongoing development of the Cognos components and their direct environments.
- Administration and single point of contact for 2nd und 3rd level support.
- Range of responsibilities from UNIX scripting over Process Monitoring, DB Tuning and Security Administration to Development of the Frontend with Push Mails and Alerting Features.

"In the project Risk Datamart Mr. Frank was responsible for designing and implementing the risk reports and cubes. In this role he has coordinated the developer team in Singapore to make sure resources are smoothly allocated. Additionally Mr. Frank worked fast and reliable on all issues arising from the periodical processing of the data and the generation of the cubes & reports and served in the 3rd level support in a proactive way. Many of his good ideas were taken for improving processes and for implementing new reports with additional benefit which was greatly appreciated by the users."

Robert Niggli, Datamarts & Projects, Risk Control Operations, Risk COO, UBS, Zürich

Realized with:

Solaris, AIX, IWR, Cognos ReportNet, Cognos 8.2, Cognos 8.4 BI, Report Studio, Query Studio, Event Studio, Cognos 7.2 & 7.4 PowerPlay, Oracle, DB2, JCS, div.

Zurich Versicherung Zurich

04/2007 – 09/2007

Description:

Business analysis, design and implementation of a reporting application for a pricing system for property, liability, D&O and motor fleet insurances for corporate customers.

Redesign, Maintenance and Migration of the reporting application in an asset system in the department of global corporate customers.

Realized with:

Windows, Business Objects 5.1/6.5, MS SQL 2000, DB2 UDB

"After a very short prep time Mr. Frank was able to support our needs very well. His valuable experiences in the field of Business Intelligence were a major asset and helped us in various projects to build a solid foundation for fulfilling the reporting requirements."

Guido Jaeger, Program Manager, Global Corporate Europe IT, Zurich Financial Services

History of Projects - 3/6

Telekom Austria Wien		02/2007 – 04/2007
Description:	Implementation of a reporting application for the department Whole Sales National for analysing and reporting open phone line orders and the current service assets.	
Realized with:	Windows, Cognos Series 7, Cognos ReportNet, Teradata <i>"Apart from his BI implementation and project management skills Mr. Frank was able to provide us with optimal support after a very short introductory time and deliver main parts to the project success. I can warmly recommend Mr. Frank." Dr. Thomas Piser, DWH & BI CC, Controlling Applications, Telekom Austria AG</i>	
DAK Hamburg		07/2006 – 11/2006
Description:	Project management creating and implementing a Management Dashboards for top corporate management. Central key metrics are extracted from numerous source systems and represented by traffic light status indicators.	
Realized with:	Windows, Cognos 8 BI	
Schering Bergkamen		10/2006 – 12/2006
Description:	Implementation of an automated batch reporting system. Data is extracted from various process control systems into a data warehouse and automatically reported upon for legal requirements are archived.	
Realized with:	Windows, Cognos DecisionStream, Cognos 8 BI, Oracle	
GEMA Berlin		05/2006 – 12/2006
Description:	Support of the implementation of a dialog system for controlling, correcting and analyzing a royalty payment system.	
Realized with:	UNIX, Windows, Cognos 8 BI, Oracle	

History of Projects - 4/6

BASF Ludwigshafen		06/2004 – 07/2005
Description:	Project management implementing an analysis system for financial results of the corporate group. Extraction of the consolidated results from SAP BW in a multi dimensional Cube and supply to worldwide controllers.	
Realized with:	Windows, Cognos Series 7, Cognos ReportNet	
Tesa Hamburg		04/2004 – 01/2005
Description:	Project management of the implementation of a quality- and logistics control system. Data from heterogeneous data sources was transferred into a data warehouse, consolidated and reported and analysed upon.	
Realized with:	Windows, Cognos DecisionStream, Cognos Series 7, Cognos ReportNet, Oracle	
Fiducia Karlsruhe		11/2002 – 02/2006
Description:	Support of the implementation of a Business Intelligence Solution in the computing center of Germans mutual savings banks.	
Realized with:	Windows, UNIX, Cognos Series 7, Cognos ReportNet, Cognos 8 BI, DB2	
Cognos Deutschland		04/2001 – 12/2006
Description:	<p>Numerous bigger and smaller implementation projects of Business Intelligence Solutions often in connection with a Data Warehouse at various customers (Examples):</p> <p>Insurances: Allianz, Euler-Hermes, AachenMünchener, AOK Niedersachsen, AOK Berlin, BKK, Nürnberger, Wüstenrot & Württembergische</p> <p>Finance: Dresdner Bank, GAD</p> <p>Healthcare: Boehringer, Sanofi Aventis, GlaxoSmithKline</p> <p>Telecommunication: O2, TollCollect</p> <p>Automotive: BMW, DaimlerChrysler, GM</p> <p>Others: Olympus; ifm electronics</p>	
Realized with:	Windows, UNIX, Cognos 6, Cognos Series 7, Cognos 8 BI, Cognos DecisionStream, SQL, Oracle, DB2, MS SQL	

History of Projects - 5/6

K S associates Berlin		12/2000 – 03/2001
Description:	Business analysis, concept and implementation of financial reorganization at an engineering company for civil engineering and landfill building in northern Germany.	
Realized with:	MS Office	
Abakus Wertkontor Berlin		05/2000 – 11/2000
Description:	Management and creation of an Internet StartUp. Recruitment of employees, financial planning, product development, installation of office infrastructure, business plan, search for investors	
Realized with:	Windows, MS Office	
Landesbank Baden Württemberg Stuttgart		03/1999 – 09/2000
Description:	Support and improvement of the electronic asset trade system Reuters Kondor	
Realized with:	Windows, UNIX, Sybase, SQL, Skript, Kondor	
Landesbank Baden Württemberg Stuttgart		03/1999 – 09/2000
Description:	Improvement and enhancement of the electronic booking system in the back office of the derivate trade.	
Realized with:	Windows, UNIX, Sybase, SQL, Skript	
SAP Walldorf		09/1998 – 11/1998
Description:	Quality Management R3-FI. Implementation of a hierarchical system of Computer Aided Test Tools (CATT).	
Realized with:	Windows, SAP R3 FI, CATT	

History of Projects - 6/6

Siemens Munich		03/1998 bis 05/1998
Description:	Development and Implementation of a software simulation for a special scheduling algorithm for a telecommunication system.	
Realized with:	Windows, C++	
Deutsche Bank Frankfurt		07/1997 – 10/1997
Description:	Implementation of an application for managing risk and credit lines in inter bank business.	
Realized with:	Windows, OS2, UNIX, DB2, SQL, REXX	
Price Waterhouse Coopers Berlin		07/1996 – 03/1998
Description:	System administration und PC-Support	
Realized with:	Windows, Lotus Notes, Datev, MS Office, zahlreiche Tools und Utilities	
Humboldt Universität Berlin		10/1995 – 02/1997
Description:	Implementation and maintenance of the web site of the Institute for Operations Research	
Realized with:	UNIX, HTML, MySQL	
IT-Services and Solutions GmbH Berlin		02/1996 – 04/1996
Description:	Implementation of an internal Application for reporting work time.	
Realized with:	MS Excel, VBA, Windows	